July Troubleshooting Problem

QUESTION: After completing your check of the electrical system, what is the next step you need to take in servicing this equipment?

ANSWER: Since our tests showed the following ...

- 1. There is 24 volts at the relay coil.
- 2. There is 240 volts between T1 and terminal #2.

... it proved that the heat/cool relay needs to be replaced.