

May Troubleshooting Problem

QUESTION: Have you confirmed the first technician's diagnosis, or will you be advising the customer that the repair procedures will change?

ANSWER: You have confirmed the first technician's diagnosis that the compressor needs to be replaced. The specific failure of the compressor is an open run winding. Our reading of infinity between C and R and S and R proved the broken winding. Note: There is no internal overload protector on this compressor. It employs an external overload.